



## Bikes on Roam Buses

You don't have to leave your bike at home – the entire Bow Valley Regional Transit Services Commission bus fleet is equipped with bike racks. Combining cycling and taking the bus is a great way to get around while making sustainability a part of your lifestyle.

### Cost

There is no additional cost to take your bike on a bus. It's free!

### Local Roam Service (Banff, Canmore)

- Maximum three bikes on the exterior bike racks.
- Exterior bike rack space is based on first come first serve basis.
- If the exterior bike rack is full, 2 or 3 bikes may be permitted inside the bus at the driver's discretion based on space availability/passenger count inside the bus.
  - Any bikes allowed inside Local Roam Service buses must not impeded the aisle for other passengers – you may be asked to disembark with your bike if the bus gets busy with passengers.
  - Passengers without bicycles take priority for boarding and seating. Passengers, wheelchairs and baby strollers have the highest priority.
  - IMPORTANT – As space becomes available on exterior bike racks, any bikes inside the bus MUST be moved onto available bike rack space(s) as soon as possible as requested by the bus operator. This is to ensure the enjoyment and safety of other passengers.

### Regional Services (Canmore-Banff, Lake Louise, Seasonal Routes to Johnston Canyon and Moraine Lake)

- Maximum of three bikes on the exterior bike racks
- A maximum of three additional bikes may be brought inside Regional buses **when the bus is equipped with an interior bike rack.**
- If a Regional bus is not equipped with an interior bike rack, then bikes are not allowed to be brought inside the bus.
- Bike rack space is based on first come, first serve basis.
  - In Banff there is a bike queue set up behind the Banff High School Transit Hub shelter. This helps to organize Regional customers with bikes in an order of “first come first served”. Please read the signage and arrange your bikes from 1 through 6 – as 6 bikes are loaded on each bus, new bikes are moved into the queue.



- If the outside rack is full, a maximum of 3 bikes may be permitted inside the bus at the driver's discretion **based on interior bike rack availability**.
  - Bikes on board **MUST** be secured to the interior bike racks using the straps provided (see instructions below). If a bike cannot fit properly into the interior bike rack provided, the bike may be denied service. Bikes must not impede the centre passenger aisle.
- Passengers without bicycles take priority for boarding and seating. Passengers, wheelchairs and baby strollers have the highest priority.
- **IMPORTANT** – As space becomes available on exterior bike racks, any bikes inside the bus **MUST** be moved onto available bike rack space(s) as soon as possible as requested by the bus operator. This is to ensure the enjoyment and safety of other passengers.
- For passengers with bikes arriving in Banff, you must exit the bus with your bike at the Banff High School Transit Hub stop. This is to allow for new passengers travelling to Canmore with their bikes. The Banff High School Transit Hub stop is the only stop where you can board with a bike in Banff unless there is space on subsequent stops.

## Restrictions

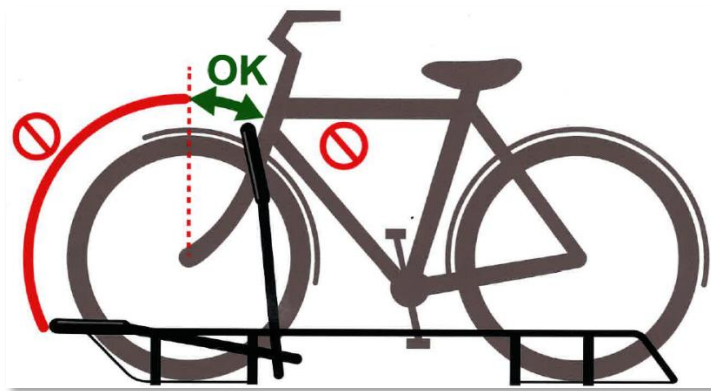
- Electric bikes placed on exterior bike racks **MUST** weigh less than 55 lbs (25 kgs).
  - If placing an electric bike on an exterior bike rack, the battery must be removed and brought inside the bus with the passenger.
- Bike racks can accept up to 29" bicycle wheels.
- Bike trailers or other obtrusive attachments are not allowed inside of the bus.
- Bikes inside a local service (Banff/Canmore) bus cannot be left unattended. Passengers who bring bikes inside buses without interior bike racks must always hold onto their bike to ensure it does not inconvenience other passengers.
- Passengers who bring bicycles inside the bus are responsible for any damage or liabilities caused to other passengers.
- Bikes to be brought inside the bus must be a clean- no mud, not wet, excess grease etc.
- Drivers always reserve the right to decline bicycle placement inside the bus.

## Loading and Unloading Your Bike on the Exterior Bike Rack

Here's how to load and unload your bike:

An [instructional video](#) regarding the proper use of exterior bike racks is available for viewing on the [www.roamtransit.com](http://www.roamtransit.com) web site.

- Before the bus arrives, remove loose items such as water bottles, pumps, and panniers.
- Tell the driver you want to load your bike.
- Lift your bike onto the rack. If no other bike is on the rack, place your bike in the slot closest to the bus.
- Lift the support arm up and over the front tire.



- \*If this is an electric bike, be sure to remove the battery pack and bring it with you inside the bus. Road debris can impact and damage the battery if it is left on the bike, increasing the chance of fire.
- Sit at the front of the bus and keep an eye on your bike.
- When leaving the bus, please tell the driver that you need to remove your bike. Exit from the front door.
- Drivers are not expected to load or unload the bikes. Passengers who use this aspect of our service must be physically capable to load and unload the bikes themselves.
- Passengers are responsible for properly loading and unloading a bike. Neither Bow Valley Regional Transit Services Commission nor its operating subsidiaries are liable for any property damage or bodily harm caused by improperly loading and unloading of bikes.

## Securing your bike to interior (Regional) bike racks if provided

1. Bikes are to be stored with the rear wheel of each bike stored in the rack.
2. The straps provided are to be wrapped securely around the top tube of each bike, and then Velcro'd back onto itself. The straps are designed to limit the amount of side-to-side movement of a bike.
3. The aisle **MUST** be kept clear at all times. **THIS IS MANDATORY.** Bikes must never interfere with the aisle.



### Play it Safe

- Always load and unload on the curb side of the street. Don't step into oncoming traffic.
- Never use a personal lock and/or chain to secure your bike to the bus rack. For increased security, you may want to lock together your bike frame and one of the bike's wheels. (Please put the lock on before the bus arrives.)
- You are responsible for properly loading and unloading your bike. Bow Valley Regional Transit Services Commission is not liable for any property damage or bodily harm caused by the use, loading, and unloading of bikes.