



Customer Experience Team Member

Roam Transit is building a customer experience team for the summer. We're looking for enthusiastic people who can help us manage our new space in the Banff Visitor Centre (224 Banff Avenue) by providing information and Roam passes to visitors and residents.

You'll be an integral team member during our busiest time of the year, and your ability to effectively communicate Roam's routes and products to visitors will be a key to our success in increasing mobility and decreasing the number of cars on the road. Your friendly demeanor is welcoming and helpful.

At Roam we share a passion for the Bow Valley region, and we're looking for someone who shares the same.

You are great at...

- Working independently and confidently, while also being able to work as part of a team
- Being a highly motivated individual who can prioritize effectively
- Providing excellent customer care
- Showcasing your strong communication skills, both written and verbal
- Being enthusiastic and reliable
- Problem solving – showing consistent curiosity in the work you're doing
- Handling cash and proficient with keep track of statistics

Pay range:

- \$17.50 to \$18.50/hour
- 8-hour shifts
- We will operate out of the Visitor Centre Monday through Sunday, so weekend work will be required
- Roam Transit systemwide passes are provided for all employees
- Flexible term roles available from beginning of May to end of September. We can work around high school and university timelines

Please forward your resume and cover letter to careers@roamtransit.com describing why you would be a great addition to our team! Only those selected for an interview will be contacted, we thank all those who apply.