## BOW VALLEY REGIONAL TRANSIT SERVICES COMMISSION REGULAR MEETING

# BVRTSC CUSTOMER SERVICE CENTRE – IAN MACKIE BOARD ROOM (221 BEAVER ST. BANFF)

# AGENDA December 10, 2014: 2:00pm – 4:00pm

- 1. Call to Order
- 2. Approval of the Agenda
- **3.** Approval of the November 12, 2014 Regular Meeting Minutes (attached)
- **4.** Old Business (including Standing Items)
  - a. General Manager/ CAO's Monthly Report 2014 (verbal)
    Bring Forward List of Pending Items (attached)
  - b. Transit Service Monthly Statistics (attached)
  - c. Canmore Local Transit Service Feasibility Update (verbal)
  - d. Town of Banff Request for Peak Service Increase re Regional Service (attached) (Tabled from Nov 12 '14 Meeting)
  - e. 2<sup>nd</sup> Quarter Financials Update (NOT attached . . . made obsolete by 5(b) below) (Tabled from Nov 12 '14 Meeting)
  - f. CAO-GM Recruitment Update (verbal) (Tabled from Nov 12 '14 Meeting)
  - g. Banff Local Buses Wrap Replacement Update (verbal)
- 5. New Business
  - a. GreenTRIP 2 Funding Application Update (verbal)
  - b. 3<sup>rd</sup> Quarter Financials Update (attached)
  - c. Update re Elk Bus Fire (verbal)
- **6.** Adjournment

### BOW VALLEY REGIONAL TRANSIT SERVICES COMMISSION REGULAR MEETING

## BVRTSC CUSTOMER SERVICE CENTRE – IAN MACKIE BOARD ROOM (221 BEAVER ST. BANFF)

### **MINUTES**

Nov 12, 2014: 2:00pm - 4:00pm

#### **BOARD MEMBERS PRESENT**

Sean Krausert, Town of Canmore - Chair Grant Canning, Town of Banff Davina Bernard, ID#9 Dave Schebek, ID#9

### **BOARD MEMBERS ABSENT**

Stavros Karlos, Town of Banff - Vice Chair Joanna McCallum, Town of Canmore

### **BOARD ADMINISTRATION PRESENT**

Steve Nelson, Acting General Manager / Manager of Operations (Meeting Recorder)

#### **ADMINISTRATION PRESENT**

Adrian Field, Manager of Engineering, Town of Banff Jacob Johnson, Engineering, Town of Canmore Ethan Gorner, ID #9

### **ADMINISTRATION ABSENT**

Alex Kolesch, Parks Canada

- 1. Call to Order 2:05 PM
- 2. Election of Chair and Vice Chair

**BVRTSC14-117** Grant Canning nominates Sean Krausert as Chair.

**CARRIED UNANIMOUSLY** 

BVRTSC14-118 Grant Canning nominates Stavros Karlos as Vice Chair.

**CARRIED UNANIMOUSLY** 

3. Approval of the Agenda

Grant Canning adds CAO recruitment update (7f)

**BVRTSC14-119** Sean Krausert moves approval of agenda as amended.

#### **CARRIED UNANIMOUSLY**

**4.** Approval of the October 8, 2014 Regular Meeting Minutes

**BVRTSC14-120** Sean Krausert moves approval of the October 8, 2014 minutes as circulated.

### **CARRIED UNANIMOUSLY**

5. Approval of the October 20, 2014 Annual Organization Meeting Minutes

**BVRTSC14-121** Sean Krausert moves approval of the October 20, 2014 Annual Organizational Meeting minutes as circulated.

### **CARRIED UNANIMOUSLY**

- **6.** Old Business (including Standing Items)
  - a. General Manager/ CAO's Monthly report 2014 Bring Forward List of Pending items.
  - b. Transit Service Monthly Statistics (January September)
  - c. Quarterly Performance Indicators Update

### 7. New Business

a. Ski Hill Advertising (Discussion)

The Acting GM sought input from the Board with respect to whether or not advertising opportunities should be sought with ski hills outside of the Bow Valley. The Board agreed that given BVRTSC is supported by local tax dollars and comprised of three local municipalities that it would be inappropriate to advertise for businesses outside of the region.

b. GreenTRIP Application (Request for Decision)

**BVRTSC14-122** Sean Krausert moved that the Commission approve the BVRTSC portion of the circulated GreenTRIP application as amended by the following amending motions, and authorize the Calgary Regional Partnership to submit it to the province of Alberta on behalf of BVRTSC.

### **CARRIED UNANIMOUSLY**

**BVRTSC14-122a** Grant Canning moved adding a Banff shelter project, that mirrors the Canmore project, stating "bus stop installations and improvements in Banff" in the amount of \$650,000 in 2015.

### **CARRIED UNANIMOUSLY**

**BVRTSC14-122b** Dave Schebek moved adding a Lake Louise shelter project, that mirrors the Canmore project, stating "three bus shelters in Lake Louise" in the amount of \$195,000 in 2016.

### **CARRIED UNANIMOUSLY**

**BVRTSC14-122c** Grant Canning moved adding a project to design and build a multi bus regional /local service transfer station within the town of Banff in an amount as projected by previous study done by BVRTSC.

#### **CARRIED UNANIMOUSLY**

**BVRTSC14-123** Sean Krausert moved that, subject to the advice of the CRP to include the following elsewhere, BVRTSC approves the addition of a Calgary - Bow Valley passenger train project as part of the BVRTSC GreenTRIP application.

#### **CARRIED UNANIMOUSLY**

c. Town of Canmore Feasibility Update

In addition to the materials circulated with the agenda, it was reported that Canmore's plans are to propose funding of the purchase of two buses, some transit infrastructure, and a detailed implementation strategy (to be prepared by BVRTSC) in its 2015 Capital Budget; with the buses and infrastructure funding not being spent until after Canmore Council and BVRTSC approve the detailed implementation strategy (anticipated in the 2<sup>nd</sup> quarter of 2015). Subject to the above being approved in due course, local transit in Canmore would begin at some point in 2016.

**BVRTSC14-124** Sean Krausert moved that items 7 (d), (e) and (f) are tabled until the next regular Board meeting.

### **CARRIED UNANIMOUSLY**

- d. Town of Banff Request for Peak Service Increase (TABLED)
- e. 2<sup>nd</sup> Quarter Financials Update (TABLED)
- f. CAO Recruitment Update (TABLED)

### 8. Adjournment

BVRTSC14-125 Sean Krausert moved to adjourn at 5:15 PM.

**CARRIED UNANIMOUSLY** 

### **BRING FORWARD LIST OF ITEMS PENDING (as of December 2014)**

ITEM	Date	Pending	Comments:
	Initiated	Date	
BVRTSC13-36 Moved by Sean Krausert that the administration create an Emergency Services Protocol document and bring back for Board approval before the end of 2013. In this protocol, communication steps should be identified where Board member are consulted or notified before involvement in emergency situations and deployment of services.  NOTE – BVRTSC14-49 provides some interim communication guidelines in case of emergency situations.	July 2013	January 2015	As a result of BVRTSC14-9, this item was extended to April 30, 2014 (i.e. May 2014 Board Meeting).  As a result of BVRTSC14-34, this item adopted the recommendation of Report 2014-5 to bring this item back no later than September 2014 Board meeting.  Delayed to Oct 2014 meeting due to the 2015 budget process.  As a result of BVRTSC14-99, this item was postponed to
BVRTSC13-38 Overload policy – Moved by Sean Krausert to request the administration to bring back an overload policy which will include information which authorizes the GM to make a decision on how to deal with overload situations as they arise.	July 2013	January 2015	January 2015.  As a result of BVRTSC14-34, this item adopted the recommendation of Report 2014-5 to bring this item back no later than September 2014 Board meeting.  Delayed to Oct 2014 meeting due to the 2015 budget process.  As a result of BVRTSC14-99, this item was postponed to January 2015.
BVRTSC13-47 Moved by Sean Krausert to accept the recommendations in the report as presented and obtain the Customer Service Center Office Space as outlined in the report 2013-19 with the following additional items;  • Negotiate a reduced lease rate with the Town of Banff for the current office space in the industrial compound when its lease is expired.	August 2013	September 2014	Awaiting confirmation on discussed cost.
<b>BVRTSC14-30</b> Moved by Stavros Karlos to direct administration to draft a municipal capital allocation policy prior to the end of 2014.	April 2014	January 2015	As a result of <b>BVRTSC14-99</b> , this item was postponed to January 2015.
<b>BVRTSC14-35</b> Moved by Sean Krausert that prior to providing any services to Parks Canada with	April 2014	TBD	

	1		
respect to producing information required for the proposed project, the GM/CAO will either (i) enter into a written agreement on behalf of BVRTSC whereby Parks Canada commits to covering all of the costs of BVRTSC preparing the information, including any out of pocket expenses; or (ii) not provide said services until a sufficient retainer is received from Parks Canada to cover the expected costs.			
BVRTSC14-40 Moved by Joanna McCallum to approve the 2013 Audited Financial Statements as presented.  2013 Management recommendations from the auditor were:  1. Capital budget be approved which includes the capital expenses and capital revenues as well as an amount for amortization (annual process during budget approval process)  2. Board approved Tangible Capital Asset policy be followed. If there are concerns with the current policy, the Board should review the policy and amend it as necessary.  3. Board review its policy for emptying the fare boxes and counting the coins from the fare box to ensure that a clean month end cut-off results. This is especially important at Dec 31 year end.	April 2014	February 2015	Administration will bring all items in report form to advise the Board of the progress made in all areas. When items have been implemented they will then be removed from the list.
BVRTSC14-61 Moved by Sean Krausert that the Commission approve Administration undertaking the work required (within the specified timelines) as requested by the Town of Canmore to investigate the feasibility of operating a local transit service in Canmore.	June 2014	Sept 2014 but now Oct/Nov 2014	Have been in communication with Town of Canmore administration with respect to timelines, and the Oct/Nov 2014 timeline will work.
BVRTSC14-101 Sean Krausert moved that the Commission approve the sale of 10-Ride Regional Passes at 50% reduced price to the Town of Banff and the Town of Canmore's FCSS departments to manage and distribute the passes based on their current application/vetting process; and that Administration seek further approval of the Commission if the combined total sales of these cards are to surpass 200 10-Ride Regional Passes in a single calendar year.	October 2014	N/A	

BVRTSC14-107 Sean Krausert moves that administration provides a report to the Commission by March 31, 2015 with respect to recommended ridership targets per hour (a range) for 2015 – 2017 for each of the two Banff routes and the regional route.	October 2014	March 31 2015	
BVRTSC14-108 Sean Krausert moves that administration provides a report to the Commission by March 31, 2015 with respect to recommended costs per service hour (including overhead) for 2015 – 2017 for each of the two Banff routes and the regional route.	October 2014	March 31 2015	
BVRTSC14-109 - Sean Krausert moves that administration prepares a spare bus ratio policy for the Commission's consideration by June 30, 2015 prior to purchase of any further rolling stock.	October 2014	June 30 2015	

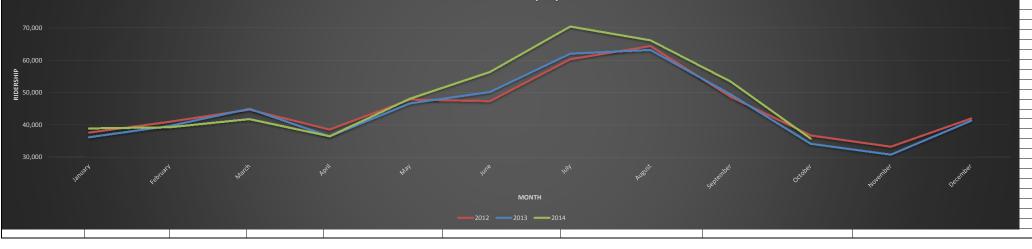
### Bow Valley Regional Transit Services Commission



Banff Local Service Ridership and Revenue Statistics

	BANFF LOCAL TRANS	SIT REVENU	JE BREAKD	OWN		
		4 Actual				
Month	Fares	Passes	Other	Total	Budget	Column1
January	\$20,289	\$8,580		\$28,869	\$23,853.33	
February	\$20,788	\$3,036		\$23,824	\$23,853.33	
March	\$20,683	\$3,771		\$24,454	\$23,853.34	
April	\$18,812	\$4,049		\$22,861	\$29,500.00	
May	\$29,459	\$3,344	\$5,250	\$38,052	\$29,500.00	
June	\$35,714	\$5,114		\$40,828	\$29,500.00	
July	\$48,321	\$1,334		\$49,655	\$44,433.33	
August	\$45,698	\$1,378		\$47,076	\$44,433.33	
September	\$33,590			\$33,590	\$44,433.34	Still Pass Invoices to Process
October	\$19,727			\$19,727	\$25,400.00	Still Pass Invoices to Process
November				\$0	\$25,400.00	
December				\$0	\$25,400.00	
Totals:	\$293,082	\$30,604	\$5,250	\$328,936	\$369,560	
	BANFF LOCAL TRANS	SIT REVENI	IE BREAKD	OWN		
		13 Actual	C DIVEARD	OWN		
Month	Fares (what has been deposited)	Passes	Other	Total	Budget	
January	\$23,131	\$2,581		\$25,711	\$28,333.33	
February	\$26,436	\$1,453	\$70	\$27,959	\$28,333.33	
March	\$22,022	\$4,116		\$26,138	\$28,333.33	
April	\$20,093	\$6,443		\$26,536	\$28,333.33	
May	\$28.994	\$2,726	\$2,000	\$33,720	\$28,333.33	
June	\$26,473	\$3,561	ψ=,σσσ	\$30,034	\$28,333.33	June month end is 27th due to the weekend.
July	\$41,683	\$2,537		\$44,220	\$28,333.33	
August	\$38,856	\$1,269		\$40,125	\$28,333.33	August month end is 29th due to the weekend
September	\$34,131	\$2,540		\$36,670	\$28,333.33	September contains August 30, 31st revenue.
October	\$18,653	\$4,414		\$23,066	\$28,333.33	Coptombol contains raggest co, or at revenue.
November	\$16,090	\$3,598	\$400	\$20,087	\$28,333.33	Month end is 28th due to the weekend.
December	\$23,786	\$6,009	Ψίου	\$29,795	\$28,333.33	Month end is 30th due to the weekend.
Totals:	\$320,346	\$41,245	\$2,470	\$364,062	\$340,000	Worker one to contract to the wookend.
	BANFF LOCAL TRANSIT RE		AKDOWN			
M 11	2012 Act		011 - 11	T-1-1		
Month	Fares \$21,203	<b>Passes</b> \$1,881	Other \$20	Total \$23,104		
January						
February March	\$19,032	\$4,643	\$20	\$23,695		
	\$23,926 \$17,508	\$3,110	\$20 \$25	\$27,056 \$18,700		
April	\$17,508 \$25,040	\$1,168	\$25	\$18,700		
May	\$25,940 \$34,004	\$1,979	\$305	\$28,224		
June	\$31,994	\$2,697	\$15	\$34,706		
July	\$35,012	\$1,515	\$600	\$37,127		
August	\$46,229	\$1,961	\$0	\$48,190		
September	\$31,502	\$1,617	\$0	\$33,119		
October	\$23,298	\$3,281	\$0	\$26,578		
November	\$13,202	\$617	\$300	\$14,119		
December	\$27,532	\$4,755	\$0	\$32,287		
Γotals:	\$316,377	\$29,222	\$1,305	\$346,904		Page 10

Banff Local Ridership/Revenue Analysis										
Ridership										
2012	2013	2014	2013 Running Total	2014 Running Total	Running Total Difference	2013 to 2014 Monthly Difference	2014 to 2014 Monthly % Difference			
37,730	36,302	39,021	36,302	39,021	2,719	2,719	7.0%			
41,031	39,738	39,353	76,040	78,374	2,334	-385	-1.0%			
44,826	45,039	41,887	121,079	120,261	-818	-3,152	-7.5%			
38,652	36,510	36,565	157,589	156,826	-763	55	0.2%			
47,945	46,739	48,180	204,328	205,006	678	1,441	3.0%			
47,447	50,267	56,419	254,595	261,425	6,830	6,152	10.9%			
60,356	62,089	70,456	316,684	331,881	15,197	8,367	11.9%			
64,441	63,224	66,224	379,908	398,105	18,197	3,000	4.5%			
48,767	49,512	53,483	429,420	451,588	22,168	3,971	7.4%			
36,818	34,244	35,835	463,664	487,423	23,759	1,591	4.4%			
33,359	30,911		494,575							
42,073	41,403		535,978							
543445	535,978	487,423	535,978							
			Bani	ff Local Ridership By	Month					
			20							
	37,730 41,031 44,826 38,652 47,945 47,447 60,356 64,441 48,767 36,818 33,359 42,073	37,730     36,302       41,031     39,738       44,826     45,039       38,652     36,510       47,945     46,739       47,447     50,267       60,356     62,089       64,441     63,224       48,767     49,512       36,818     34,244       33,359     30,911       42,073     41,403	37,730     36,302     39,021       41,031     39,738     39,353       44,826     45,039     41,887       38,652     36,510     36,565       47,945     46,739     48,180       47,447     50,267     56,419       60,356     62,089     70,456       64,441     63,224     66,224       48,767     49,512     53,483       36,818     34,244     35,835       33,359     30,911       42,073     41,403	2012         2013         2014         2013 Running Total           37,730         36,302         39,021         36,302           41,031         39,738         39,353         76,040           44,826         45,039         41,887         121,079           38,652         36,510         36,565         157,589           47,945         46,739         48,180         204,328           47,447         50,267         56,419         254,595           60,356         62,089         70,456         316,684           64,441         63,224         66,224         379,908           48,767         49,512         53,483         429,420           36,818         34,244         35,835         463,664           33,359         30,911         494,575           42,073         41,403         535,978           543,445         535,978         487,423         535,978	Z012         Z013         Z014         Z013 Running Total         Z014 Running Total           37,730         36,302         39,021         36,302         39,021           41,031         39,738         39,353         76,040         78,374           44,826         45,039         41,887         121,079         120,261           38,652         36,510         36,565         157,589         156,826           47,945         46,739         48,180         204,328         205,006           47,447         50,267         56,419         254,595         261,425           60,356         62,089         70,456         316,684         331,881           64,441         63,224         66,224         379,908         398,105           48,767         49,512         53,483         429,420         451,588           36,818         34,244         35,835         463,664         487,423           33,359         30,911         494,575         42,073         41,403         535,978           543,445         535,978         535,978         535,978         535,978	Ridership           2012         2013         2014         2013 Running Total         2014 Running Total         Running Total Difference           37,730         36,302         39,021         36,302         39,021         2,719           41,031         39,738         39,353         76,040         78,374         2,334           44,826         45,039         41,887         121,079         120,261         -818           38,652         36,510         36,565         157,589         156,826         -763           47,945         46,739         48,180         204,328         205,006         678           47,447         50,267         56,419         254,595         261,425         6,830           60,356         62,089         70,456         316,684         331,881         15,197           64,441         63,224         66,224         379,908         398,105         18,197           48,767         49,512         53,483         429,420         451,588         22,168           36,818         34,244         35,835         463,664         487,423         23,759           33,359         30,911         494,575         494,575         494,575         494,575	Z012         Z013         Z014         Z013 Running Total         Z014 Running Total         Running Total Difference         Z013 to 2014 Monthly Difference           37,730         36,302         39,021         39,021         2,719         2,719           41,031         39,738         39,353         76,040         78,374         2,334         -385           44,826         45,039         41,887         121,079         120,261         -818         -3,152           38,652         36,510         36,565         157,589         156,826         -763         55           47,945         46,739         48,180         204,328         205,006         678         1,441           47,447         50,267         56,419         254,595         261,425         6,830         6,152           60,356         62,089         70,456         316,684         331,881         15,197         8,367           64,441         63,224         66,224         379,908         398,105         18,197         3,000           48,767         49,512         53,483         429,420         451,588         22,168         3,971           36,818         34,244         35,835         463,664         487,423        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					Revenue			
Month	2012	2013	2014	2013 Running Total	2014 Running Total	Running Total Difference	2013 to 2014 Monthly Difference	2013 to 2014 Monthly % Difference
January	\$23,104	\$25,711	\$28,869	\$25,711.08	\$28,869.44	\$3,158.36	\$3,158.36	
February	\$23,695	\$27,959	\$23,824	\$53,670.05	\$52,693.21	-\$976.84	-\$4,135.20	-17.4%
March	\$27,056	\$26,138	\$24,454	\$79,808.33	\$77,147.11	-\$2,661.22	-\$1,684.38	-6.9%
April	\$18,700	\$26,536	\$22,861	\$106,344.49	\$100,007.66	-\$6,336.83	-\$3,675.61	-16.1%
May	\$28,224	\$33,720	\$38,052	\$140,064.69	\$138,059.77	-\$2,004.92	\$4,331.91	11.4%
June	\$34,706	\$30,034	\$40,828	\$170,098.44	\$178,887.52	\$8,789.08	\$10,794.00	26.4%
July	\$37,127	\$44,220	\$49,655	\$214,318.19	\$228,542.52	\$14,224.33	\$5,435.25	
August	\$48,190	\$40,125	\$47,076	\$254,443.24	\$275,618.52	\$21,175.28	\$6,950.95	
September	\$33,119	\$36,670	\$33,590	\$291,113.44	\$309,208.52	\$18,095.08	-\$3,080.20	
October	\$26,578	\$23,066	\$19,727	\$314,179.44	\$328,935.52	\$14,756.08	-\$3,339.00	-16.9%
November	\$14,119	\$20,087		\$334,266.84				
December	\$32,287	\$29,795		\$364,061.60				
Grand Total:	\$ 346,903.52		\$328,935.52	\$364,061.60	\$0	\$0		
	<u> </u>				ocal Revenue By Mon			
\$50,000								
\$45,000								
\$40,000								
\$35,000								
REVENUE 000,000\$								
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### Bow Valley Regional Transit Services Commission



Banff/Canmore Regional Service Ridership and Revenue Statistics

# CANMORE/BANFF REGIONAL TRANSIT REVENUE BREAKDOWN 2014 Actual

Month	Fares	Passes	Other	Total	Budget	Column1
January	\$23,616	\$8,296		\$31,912	\$21,683.33	
February	\$20,707	\$8,185		\$28,892	\$21,683.33	
March	\$21,635	\$10,363		\$31,998	\$21,683.34	
April	\$24,809	\$5,475		\$30,284	\$22,550.00	
May	\$29,214	\$7,375		\$36,589	\$22,550.00	
June	\$30,145	\$10,930		\$41,075	\$22,550.00	
July	\$37,817	\$7,510		\$45,327	\$33,516.66	
August	\$37,402	\$6,845		\$44,247	\$33,516.66	
September	\$31,186	\$10,035		\$41,221	\$33,516.68	
October	\$34,223			\$34,223	\$23,916.66	*Pass sales to be added
November				\$0	\$23,916.66	
December				\$0	\$23,916.68	
Totals:	\$290,753	\$75,014	\$0	\$365,767	\$305,000	

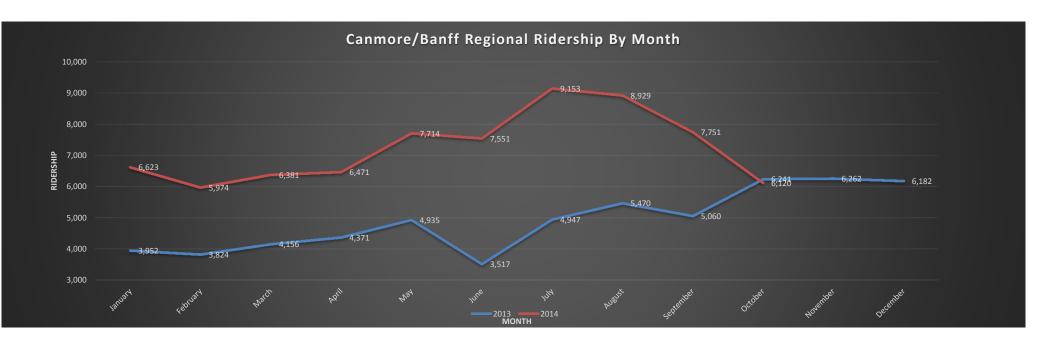
# CANMORE/BANFF REGIONAL TRANSIT REVENUE BREAKDOWN 2013 Actual

Month	Fares (what has been deposited)	Passes	Other	Total	Budget
January	\$17,470	\$4,345		\$21,815	\$13,333.33
February	\$17,693	\$3,902		\$21,595	\$13,333.33
March	\$18,981	\$4,660		\$23,641	\$13,333.33
April	\$19,343	\$4,872		\$24,214	\$13,333.33
May	\$20,513	\$4,852		\$25,365	\$13,333.33
June	\$13,682	\$4,568		\$18,249	\$13,333.33 June month-end is 27th due to the we
July	\$23,855	\$3,182		\$27,037	\$13,333.33
August	\$21,927	\$4,538		\$26,465	\$13,333.33 Aug month-end is 29th due to the wee
September	\$23,387	\$5,700		\$29,087	\$13,333.33 contains August 30 & 31 revenue.
October	\$26,245	\$5,949		\$32,194	\$13,333.33
November	\$21,645	\$7,131		\$28,776	\$13,333.33 Month end is Nov 28th due to the wee
December	\$25,049	\$12,773		\$37,822	\$13,333.33 Month end is Dec 30 dut to the holidar

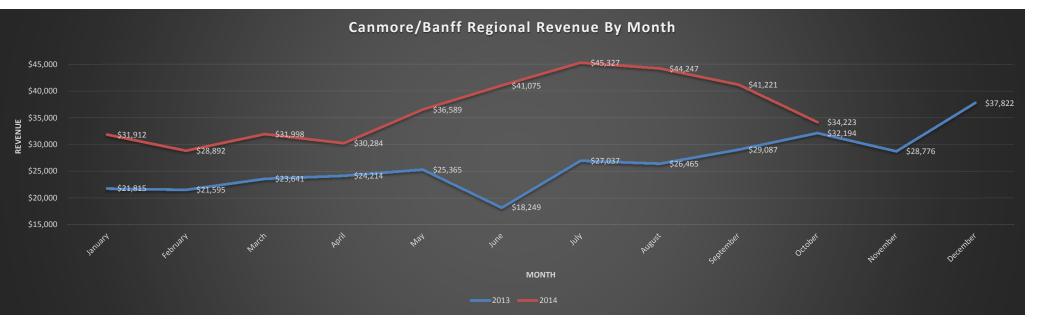
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Totals:	\$249,790	\$66.471	\$0	\$316,260	\$160,000

### Regional Ridership/Revenue Analysis

	RIDERSHIP											
Month	2013	2014	2013 Running Total	2014 Running Total	Running Total Difference	2013 to 2014 Monthly Comparison2	2013 to 2014 Monthly % Difference					
January	3,952	6,623	3,952	6,623	2,671	2,671	40.3%					
February	3,824	5,974	7,776	12,597	4,821	2,150	36.0%					
March	4,156	6,381	11,932	18,978	7,046	2,225	34.9%					
April	4,371	6,471	16,303	25,449	9,146	2,100	32.5%					
May	4,935	7,714	21,238	33,163	11,925	2,779	36.0%					
June	3,517	7,551	24,755	40,714	15,959	4,034	53.4%					
July	4,947	9,153	29,702	49,867	20,165	4,206	46.0%					
August	5,470	8,929	35,172	58,796	23,624	3,459	38.7%					
September	5,060	7,751	40,232	66,547	26,315	2,691	34.7%					
October	6,241	6,120	46,473	72,667	26,194	-121	-2.0%					
November	6,262		52,735									
December	6,182		58,917									
Grand Total:	58,917	72,667	349,187									



	REVENUE											
Month		2013		2014	2013 Running Total	2014 Running Total	Running Total Difference	2013 to 2014 Monthly Comparison	2013 to 2014 Monthly % Difference			
January	\$	21,815	\$	31,912	\$21,815	\$31,912	\$10,097	10,097	31.6%			
February	\$	21,595	\$	28,892	\$43,410	\$60,803	\$17,394	7,297	25.3%			
March	\$	23,641	\$	31,998	\$67,050	\$92,801	\$25,751	8,357	26.1%			
April	\$	24,214	\$	30,284	\$91,264	\$123,085	\$31,821	6,070	20.0%			
May	\$	25,365	\$	36,589	\$116,630	\$159,674	\$43,045	11,224	30.7%			
June	\$	18,249	\$	41,075	\$134,879	\$200,749	\$65,870	22,825	55.6%			
July	\$	27,037	\$	45,327	\$161,916	\$246,076	\$84,160	18,290	40.4%			
August	\$	26,465	\$	44,247	\$188,382	\$290,323	\$101,941	17,782	40.2%			
September	\$	29,087	\$	41,221	\$217,469	\$331,544	\$114,075	12,134	29.4%			
October	\$	32,194	\$	34,223	\$249,663	\$365,767	\$116,104	2,029	5.9%			
November	\$	28,776			\$278,439							
December	\$	37,822			\$316,260							
Grand Total:	\$ 3	316,260	\$ :	365,767								



# BVRTSC Regional Peak Service Increase



### **Steve Nelson**

From: Field, Adrian < Adrian.Field@banff.ca>

**Sent:** October-21-14 10:37 AM **To:** Karlos, Stavros; Canning, Grant

Cc: Earl, Robert; 'sean krausert' (skrausert@canmore.ca); Steve Nelson; 'Jacob Johnson'

(jjohnson@canmore.ca)

**Subject:** Regional service increase

Attachments: New Service Level Request-Regional Transit Service frequency.doc

Hi Stav, Grant,

As part of the service review/budget process this year we'll be bringing the (attached) service level request to increase the regional transit service at peak times of the day. Jacob, Sean, Steve and myself spoke briefly about it after the last regular meeting and Sean felt that Canmore council would likely support the move but also that support would be contingent on some supporting data (likely in the form of non-rider survey). In order to move this forward please could you ask Sean to add this to the next regular meeting agenda so we can talk about what data is available and what additional data we would need to collect in order to provide support (or otherwise) for a move forward with the service increase.

Many thanks

Adrian

Adrian Field P.Eng, C.Eng, MICE | Manager of Engineering

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www.banff.ca

# NEW SERVICE LEVEL REQUEST



Requestor: Adrian Field Department: Engineering

Title of Initiative: Regional Transit service - Increase

Frequency

Date: August 22, 2014

### **Objective:**

Increase frequency of the regional transit service to facilitate increased demand and accommodate for greater potential ridership

### **Summary**:

Regional transit ridership has increased from around 4,000 riders per month in January 2013 to around 9,000 riders a month in July 2014. The service is reliable and efficient and is popular with commuters, residents of both communities and visitors alike. Given the increase in ridership of 125% in 18 months of service it is possible that an increase in service may precipitate a further transportation mode shift away from personal vehicle use.

Public transit is an essential part of the sustainable transportation systems in both communities. By increasing service frequency it may be possible to reduce some of the vehicle movements into and out of town - a peak approaching 32,000 vpd this year, as well as some of the 500 or so vehicles driving into Banff and parking between 7 and 9am.

### **Cost to Implement:**

### Option 1 (recommended by RTC) Weekday and Saturday peak hours increase:

- Weekdays:
  - 30 minute service between 6:30 and 9:30
  - 1 hour service between 10:00 and 16:00
  - 30 minute service between 16:30 and 19:30
  - 1 Hour service between 20:00 and 22:00
- Weekends
  - 30 minute service between 6:30 and 8:30
  - 1 hour service between 9:00 and 21:00
- Cost \$65,590 contribution from Canmore and from Banff

### Option 2 - 30 minute service across all existing service hours:

• Cost \$123,386.25 contribution from Canmore and from Banff

### **Ongoing Operational Cost per year:**

Project to be managed by the BVRTSC

### **Resources Required to Implement:**

Project to be managed by the BVRTSC. Project would be joint-funded by Canmore and approval as part of Canmore's budget would also be required prior to bringing to the BVRTSC for a decision on implementation

### **Resources Required to Maintain:**

Project to be managed by the BVRTSC

### **Return on Investment:**

Improvements in sustainable transportation may result in a mode shift which would reduce the pressure on Banff's limited capacities in parking and congestion management

**Estimated Delivery Date**: June 2015

### **Council Strategic Priority?** Yes **Managing Our Expectations**

A limited land base and Banff's commitment to being an environmental role model means we cannot build our way out of traffic congestion and lack of parking. The community must embrace more creative solutions to reducing volumes, particularly at peak travel times.

The Town's priority is to implement the strategies of the integrated Transportation Master Plan adopted in 2013. We will continue to educate on and encourage the use of alternative modes of transportation, rescheduling non-essential travel and developing realistic tolerance levels for busy days.

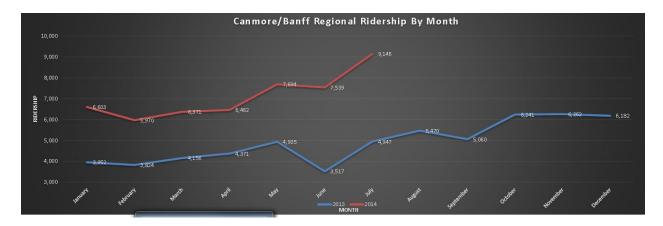
### **Community Plan Goals:**

- Provide a transportation system that is economically and environmentally sustainable
- To be an environmental role model
- Provide a transportation system that enhances the resident and visitor experience
- Reduce and manage traffic volume and parking needs downtown

### Is this an approved Service Review Item? Yes

### **Supporting Materials:**

Ridership per month on the regional service



# BVRTSC Quarterly Financials



### Bow Valley Regional Transit Services Commission January - September, 2014

		Actual		Budget			
					\$ Over	% Over	
	Jar	n - Sept 14	Ja	n - Sept 14	Budget	Budget	
Ordinary Income/Expense							
Income							
4100 · Farebox							
1-4100 Banff Local	\$	247,651	\$	250,920	(\$ 3,269)	-1%	
1-4101 Banff Local USD		2,406		0	2,406	100%	
2-4100 Canmore Regional		233,660		191,250	42,410	22%	
3-4100 Parks Regional		5,792		0	5,792	100%	
Total 4100 · Farebox		489,509		442,170	47,339	11%	
4200 · Advertising & Marketing Revenue							
1-4200 Banff Local		7,419		26,250	(18,831)	-72%	
2-4200 Canmore Regional		3,769		9,375	(5,606)	-60%	
Total 4200 Advertising & Marketing Revenue		11,188		35,625	(24,437)	-69%	
4300 · Partner Programs		•		•	, , ,		
1-4300 Banff Local		281,268		281,453	(185)	0%	
2-4300 Canmore Regional		60		16,875	(16,815)	-100%	
Total 4300 Partner Programs		281,328		298,328	(17,000)	-6%	
4400 · Requisition Recoveries		, , , ,		, -	( ,===,		
1-4420 TOB - Operating		492,914		495,164	(2,250)	0%	
2-4420 TOC - Operating		109,875		112,125	(2,250)	-2%	
5-4420 ID 9 - Operating		15,000		15,000	(2,230)	0%	
Total 4400 Requisition Recoveries (1)		617,789		622,289	(4,500)	-1%	
Total 4500 · Other Recoveries		8,888		0	8,888	100%	
4600 · Passes		0,000		· ·	0,000	10070	
1-4600 Banff Local Pass		37,678		26,250	11,428	44%	
2-4600 Canmore Regional Bus Passes		75,964		37,500	38,464	103%	
Total 4600 · Passes		113,642		63,750	49,892	78%	
				00,100	10,002		
Total 4700 · Regional charter sales		8,923		0	8,923	100%	
Total 4800 · Route Detour Fee		950		0	950	100%	
Total Income	\$	1,532,217	\$	1,462,162	\$ 70,056	4.79%	
Evnança							
Expense 5100 · Salaries & Wages (2)	\$	236,341	\$	170.250	\$ 66,091	39%	
5170 · Salaries & Wages (2) 5170 · Training & Conferences	Φ		Φ	9,750		-27%	
<u> </u>		7,106		6,000	(2,644)		
5180 · Travel Expense 5190 · Meals and Entertainment		4,881 737		0,000	(1,119) 737	-19% 100%	
				843,750			
5200 · Operating Contracts (2)		668,013		•	(175,737) 926	-21% 7%	
5300 · Insurance Expense		13,676		12,750			
5350 · General Operating Expenses		26,007		26,587	(580)	-2%	
5400 · Lease Expense		75,193		84,450	(9,257)	-11%	
5600 · Professional/contractual fees		134,362		125,025	9,337	7%	
5700 · Advertising and Marketing		40,240		26,100	14,140	54%	
5800 · Fuel		148,130		157,500	(9,370)	-6%	
5900 · Amortization Expense (3)	Φ.	0	Φ	0	(f) 4 O 7 4 7 C)	0%	
Total Expense	\$	1,354,686	\$	1,462,162	(\$107,476)	-7%	
Net Income	\$	177,531	\$	-	\$ 177,531	100%	

### Bow Valley Regional Transit Services Commission NOTES January - September, 2014

- (1) Requisition recoveries are recognized monthly in the statement of operations.
- (2) The Acting GM will be reviewing whether his salary has been erroneously placed in Line 5100 instead of Line 5200 where it was budgeted. This would explain the reason that Line 5100 is significantly over, while partially explaining the reason that Line 5200 is significantly under. Line 5200 is also under due to timing of invoices from operating contracts PLUS the change to in house drivers.
- (3) Amortization expense is a year end adjustment and expected to be around \$125k.